

Our “Perfect Fit” Guarantee:

*“If any of our appliances don’t fit, the remake is free!”
This is our promise to you.
“We’ll Make It Right!”*

Cottonwood guidelines for a “Perfect Fit” appliance:

- Aim for a 10mm base on all working models (1/2 inch.) **We charge for pouring a base**
- If sending impressions, use “5 day” alginate.
- Wrap impressions with damp paper towel, and *no standing water in the bag.*
- Make certain that impressions are complete:
 - Entire palate and teeth necessary for appliance.
 - Preferably, entire arch and all of its teeth, with apparent sulci.
 - Tray should not be visible through the impression material.
 - Have doctors check impressions.
 - Please **NO** triple tray impressions.
- If sending models, no air bubbles please, always use a Whip Mixer when possible.
- For working models, pour in stone, not plaster - standard laboratory practice.

**Note that Cottonwood’s Perfect Fit guidelines must be observed in order to enjoy the guarantee. **

More tips from professionals like you:

- Keep consistent measurements when mixing alginate, plaster and stone.
- Think, is the impression ready to pull? Count 10-15 more seconds before releasing.
- Release suction, or “unlock” back impression with finger before withdrawing the tray. Pull tray out quickly, in an occlusal direction.
- Watch stone consistency (not too thick or thin).

*In the event of an ill-fitting appliance, simply return the appliance, along with its corresponding model, new impression and new Rx form, and we’ll remake it at no additional cost. *Conditions Apply**

Remember:

Consistent actions always produce consistent results. Inconsistent actions will always produce inconsistent results.

Cottonwood Lab always strives for 100% consistency.

“We’ll make it Right”